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Introduction

UC eBanking global token is a mobile device application (Android: smartphone and tablet, iOS: iPhone and iPad) to log-on to UC eBanking global with your web browser and to authorise transactions.

The log-on and the authorisation can be done exclusively with your mobile device, which is used as so-called “mobile token”.

The processes that are started in the web browser of your PC for log-on or authorisation will be confirmed in a secure way by your smartphone.

Preconditions

- User ID received from ucebanking.admin.unicreditservices@unicredit.eu sent to the user email and company contact person (in copy) included in the Customer Annex of the contract.
- Up-to-date smartphone with iOS or Android
- UC eBanking global token app installed on the device
  - AppStore/Google PlayStore: search for “UC Mobile Token”

Setup

1 & 2: Start the “UC mobile token” App, select UniCredit Bank AG London to display privacy policy.
3: Read the terms and accept them by clicking on the green button.

4: A welcome page will be displayed. Click on “Next” in the right-upper corner.

Optional: Click on “What is a mobile token?” to read more details.

5: Choose a password which meets the following conditions:

- minimum of 8 characters, containing
- at least 1 number,
- at least 1 upper case letter,
- at least one lower case letter.
6: Afterwards please enter your User ID we sent from uncebanking.admin.unicreditservices@unicredit.eu address to the email of the company contact person included in the Customer Annex of the contract.

Complete the action by tapping “Next”.

7: A confirmation about a successful registration will be displayed, containing a registration code.

**Important:** do not close the app at this point, you will need this registration code in next steps.
8: Now go to the UK eBanking page: [https://ebanking.unicreditgroup.eu/portal/faces/login/login.jsf](https://ebanking.unicreditgroup.eu/portal/faces/login/login.jsf) and click on Mobile Token “My user account is not active yet”:

![My user account is not active yet](image)

9: You will be asked to provide the registration code (step 7) from the mobile token app:
10. When you confirm the registration code, you will be able to download the registration letter:

11. Please, print it, sign it and send it as pdf to ucebanking.admin.unicreditservices@unicredit.eu.

Within 2 working days you will receive a return email with the confirmation about the activation of your access.
Log-on with Mobile Token

1: Open the Corporate Portal login page:
https://ebanking.unicreditgroup.eu/portal/faces/login/login.jsf

and in parallel open the “UC Mobile token” app.

2: After logging into the app you are requested to scan the QR code shown on the screen with your mobile phone camera.

➤ Remark: when indicated, please provide the app the permission to use the camera.
3: The portal site will reload automatically. **Now you are logged in.**

Authorization of transactions with Mobile Token

1: Mark your open transactions and click on “Authorize”:

![Image of Open Payments with Authorize option](image1.png)

2: You will see an Authorisation pop-up window:

![Image of Authorisation pop-up window](image2.png)
Login to the “UC Mobile token” app and click on refresh button.

3: You will see details of the transaction, as displayed in the UC eBanking global portal. You can confirm or reject the payment.

4: In order to confirm it, you have to insert your mobile token password again.

5: Approved screen will notify you about the successful confirmation.
Additional functionalities

After setting up the app, the following functionalities can be used for the iOS users.

- **TouchID / FaceID**
  Log-on and authorisation with your finger print or face.

- **Notification via push**
  When you are logged in UC eBanking global and an approval with Mobile Token is needed, you can receive push notification on your smart phone.

These functionalities can be chosen in the menu “Settings” of you app.

For more details please kindly refer to the UC eBanking global contractual documentation.
Contacts

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